

Accessibility Statement

Callum Security Solutions Ltd | Supported Accommodation

Version 1 | September 2026

Document status	Published statement
Version	1
Published	September 2026
Review due	September 2027 or sooner following material website or service changes
Organisation	Callum Security Solutions Ltd
Website	callumsolutions.co.uk
Email	info@calsecsolutions.com
24/7 service and safeguarding contact	07584 253800
Management escalation	Michael J. Callum, Nominated Individual - 07888 029557

Our commitment

Callum Security Solutions Ltd wants its website and public information to be usable by as many people as possible, including young people, families, advocates, professionals and people with disabilities. We aim to make information clear, readable and compatible with common accessibility tools and settings.

Using this website

We aim to support users who need to zoom or enlarge text, navigate using a keyboard, use screen-reading or speech-recognition software, change browser or device accessibility settings, or access information in an alternative format. Website content is written in plain language where possible and important service information is also made available as downloadable documents.

Alternative formats and communication support

If you cannot access information on this website, need a document in another format, or need help understanding service information, contact us. We will consider reasonable adjustments and can discuss formats such as large print, simplified information, accessible electronic copies, translated information or another communication method appropriate to the person's needs.

- Email: info@calsecsolutions.com
- 24/7 service and safeguarding contact: 07584 253800
- Management escalation: Michael J. Callum, Nominated Individual - 07888 029557

Known limitations

Some downloadable documents or third-party content may not work perfectly with every assistive technology or device. Where we identify a barrier, we will consider a proportionate fix or provide the same information in an accessible alternative format. Third-party websites linked from our site are outside our direct control.

Reporting an accessibility problem

If you find an accessibility problem, tell us what page or document you were trying to use, what went wrong, and what format or adjustment would help. We will review the issue and respond through the most suitable contact route. Accessibility concerns that also raise a safeguarding risk will be handled immediately under our safeguarding procedures.

Review and improvement

We review this statement and the accessibility of key public information when the website changes, when new documents are published, when users report barriers, and as part of routine service quality assurance. We use feedback from young people and other users to improve how information is presented and accessed.

Scope of this statement

This statement covers the public Callum Solutions website used to present Callum Security Solutions Ltd supported accommodation information and downloadable service documents. It describes our accessibility approach and support routes; it is not a claim that every page or document has been independently certified as fully conformant with a particular technical accessibility standard.